

CEO's Message

First and foremost, we would like to wish all our Chinese readers a Happy Mid-Autumn Festival. On top of that, we would also like to wish all Indian readers Happy Deepavali and our Malay readers Selamat Hari Raya Puasa.

Third quarter was a celebrative period for PROLiNK as Singapore cheered to

40 years of nation building.

We are very happy to be part of the nation and will continue to grow together with Singapore.

Yours sincerely



Mr Jack Huang
CEO



NEW! PROLiNK Accessories



PROLiNK launched a number of new accessories. The items include multimedia keyboards, optical mouses, card readers and 4-port USB2.0 hub. For more information on these new products, please visit www.fida.com.

New Promo Item! Singnet Jetpack

Singnet Jetpack is pegged with a new promotion. Retailing at RSP S\$39, new subscribers of Singnet now get PROLiNK PCC810 webcam free with each subscription! Hurry! While stock lasts.



Welcome Onboard! New Customer Relations Executive

We welcome Felicia Low onboard the PROLiNK family. Felicia is the new Customer Relations Executive. For any enquiries

about the products and suggestions on how we can serve you better, please do not hesitate to contact her at felicia_low@fida.com.



Feedback from our user!

From C.S. Lim:

"I am writing in to express my complete satisfaction with Prolink products and to commend on your excellent customer service level. While there is room for improvement - eg. you could add in a few more phone lines - the overall service has been more than what I expected from the modest outlay I had incurred in getting my modem upgraded from Hurricane 8000 to 9000."

Mr Lim will receive a copy of eTrust anti-virus software for his kind contribution.



We welcome contributions and will be giving away a copy of eTrust anti-virus software for any story published.

Kindly send your stories to: stephanie_lee@fida.com



PROLiNK 193A TFT LCD Wins iDigital Best Value

PROLiNK 193A TFT LCD monitor wins Best Value for its performance and value in issue 06 of iDigital magazine.

For softcopy of the article, please visit www.fida.com.

Business Win! Digital Telecommunications Phils, Inc.

PROLiNK secured a deal worth USD\$300,000 with Digital Telecommunications Phils, Inc to supply trial order of 10,000 sets of Hurricane 9000 in the Philippines.

