

FAQ on PROLiNK Bluetooth Audio product range

General

- Can I use more than one PBH301 Headset / PBR301 Receiver to listen to music streamed from 1 single audio transmitter (PBA301 audio adapter / PBD301 USB audio dongle)?
 - No, only **one** stereo receiver (PBH301 Headset / PBR301 Receiver) can pair and listen to music streamed from **one** audio transmitter (PBA301 audio adapter / PBD301 USB audio dongle)

- My PBH301 Headset / PBR301 Receiver sometimes cannot pair with my PBA301 audio adapter / PBD301 USB audio dongle
 - You may have previously paired the devices and did not turn them off. Please power off all your devices to ensure there is no pairing. Power on your stereo transmitter (PBH301 Headset / PBR301 Receiver), then power-on your audio transmitter (PBA301 audio adapter / PBD301 USB audio dongle). The pair of transmitter + receiver will connect within 90 sec.

- What is the expected lifespan of the internal rechargeable lithium polymer battery?
 - You will be pleased to know that even after more than 300 recharges, the battery capacity only drops to 80%. Therefore under normal typical usage patterns, the battery is expected to last 2-3 years for a man-in-the-street.

- What is the distance range of PROLiNK’s wireless Bluetooth audio devices?
 - PROLiNK Bluetooth audio devices use the Class 2 radio, which has a range up to radius of 10 meters (32.8 feet) and this varies depending on usage environment.
 - As with other wireless technologies, performance of the devices may be affected by interference which reduces the effective wireless range. Interference can be a result of:
 - Adjacent public hotspots
 - Neighboring 802.11b/g wireless LANs
 - Cordless telephones
 - Walkie-talkies
 - Microwave ovens
 - Water mass of large matter (e.g. fish tank)
 - Metallic mass large matter
 - etc

Please ensure the above items are eliminated to minimize interference to the audio devices

- There is distortion or music ‘breaks/cut-off’ when I use the PBH301 Stereo Headset / PBR301 Stereo Receiver
 - You have used the stereo headset/receiver beyond the transmission range of the audio adapter/USB audio dongle. Please ensure you use the devices within maximum distance range of 10m
 - You have used the stereo headset/receiver in a ‘disruptive’ environment congested with numerous wireless networks (e.g. exhibition/convention centers). Please ensure you use the devices away from such interference-prone venues, as they are designed for use in home/office/open-space environments.

- My computer has built-in Bluetooth / I already have a USB Bluetooth dongle, can I use it to stream music to my stereo receiver (PBH301 Headset / PBR301 Receiver)?
 - Yes, but only if your Bluetooth device supports the Bluetooth **A2DP** profile (AV profile). Please check with your device manufacturer if it is able to support A2DP profile.



Pairing with Bluetooth Mobile Phone

- My mobile phone conforms to Bluetooth specification 1.1
Can I pair the PBH301 Headset / PBR301 Receiver to my mobile phone?
 - Yes.
PROLiNK Bluetooth Audio devices comply with Bluetooth specification v1.2 and are thus backwards compatible with v1.1 devices

- Can I pair the PBH301 Headset / PBR301 Receiver to my Bluetooth mobile phone to receive incoming calls?
 - Yes.
Your mobile phone must support the Bluetooth Headset and/or Handsfree profile to allow PBH301/PBR301 to communicate with your phone.

- Can I pair the PBH301 Headset / PBR301 Receiver to my Bluetooth mobile phone to listen to music playback from the MP3 player of my phone?
 - Yes, but only if your mobile phone supports the Bluetooth **A2DP** profile (AV profile). Please check with your phone manufacturer if your phone is able to support A2DP profile.

- Can I listen to streaming music, yet pick-up incoming calls to my mobile phone?
 - Yes.
When you are listening to music streamed from the transmitter (PBD301 USB audio dongle/PBA301 audio adapter) and your mobile phone receives an incoming call, you will hear a ringing tone from your receiver (PBH301 Headset/PBR301 Receiver).
Pressing a button on your receiver will answer the call. Once the call has ended, music-streaming will resume back.

- My Bluetooth mobile phone is unable to detect the PBH301 Headset / PBR301 Receiver
 - Please turn off all your PROLiNK Bluetooth audio devices (including any PBD301 USB audio dongle or PBA301 audio adapter). Next, power on only the PBH301 Headset / PBR301 Receiver. Initiate a search for new Bluetooth device, your mobile phone will be able to detect your stereo headset/receiver.

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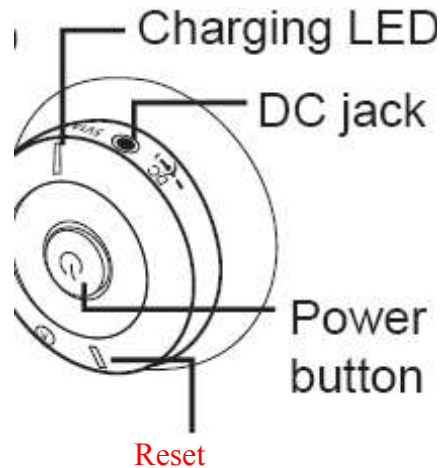
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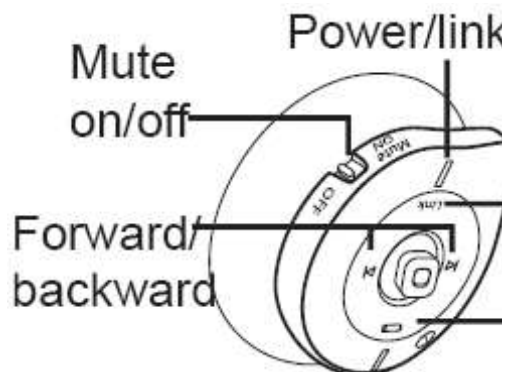
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PBH301 Bluetooth Stereo Headset

- My headset does not seem to work / cannot be powered off
 - Please press once on the reset button found on the earpiece marked ‘R’, to power off the headset. Thereafter, you can use the headset as per normal.



- What purpose does the “Forward/Backward” control serve?
 - The “Forward/Backward” control is only useful when the headset is paired with the PBD301 USB audio dongle; pressing forward will skip to the next track playing in Windows Media Player, while pressing backward will skip to the previous track.



PBR301 Bluetooth Stereo Receiver

- Why are there two 3.5mm jacks?
 - One is the ‘earphone jack’ for connection to your existing Earphone/Headset, while the other is a non-amplified output: ‘Line-out jack’ for connection to a speaker system

PBD301 Bluetooth USB Audio Dongle

- Can I use it to perform data transfer of files?
 - No, it is an audio dongle.
You can purchase a data dongle from other manufacturers to use for file transfer
- Can I pair it with a receiver (PBH301 Headset / PBR301 Receiver) for use in voice conferencing purposes?
 - No.
PBD301 USB audio dongle does not support reception of voice data traffic.
- After pairing my headset/receiver with the USB audio dongle, I still cannot hear music playback
 - Please check that the audio sound playback device on your computer is set to the USB audio dongle.
for Windows users: goto Control Panel>Sounds and Audio Devices>Audio tab>Sound playback Default device: Bluetooth audio dongle